

## 2022 DONOR IMPACT REPORT

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Donations are an important part of our work. They allow us to invest additional dollars where they are most needed:

- For essential yet unreimbursed services
- Infrastructure and facilities improvements
- Testing innovative solutions to bridge health care gaps or improve outcomes

Following are just a few examples of how your giving made a difference. Thank you for your support!



### Improving Health



#### UNREIMBURSED CARE

We invest \$335 (on average) in each patient visit. The reimbursement from insured patients covers some of that amount. For those who are underinsured or without insurance, we offer a sliding scale fee structure starting at \$15 per visit. Philanthropy helps us fill the overall revenue gap so we can provide essential care.

11,012 Patients Served

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#### PRESCRIPTION ASSISTANCE

Following through on a health plan may involve prescriptions. However, they can be expensive. Our pharmacy negotiates great pricing, and donor gifts make up the difference when cost is a barrier to patient health.

853 Prescriptions Filled

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### Going Beyond Immediate Health



#### CLUBHOUSES

The stigma, rejection, and isolation that accompany mental illness are often as damaging and debilitating as the illness itself. Sheldon House in Kent County and Lakeside in Ottawa County provide support, opportunity and resources to adults with mental illness. The Clubhouse model offers a supportive, respectful, and engaging atmosphere where members are encouraged to take ownership in the daily operations of the facility to build skills, celebrate accomplishments, and regain self-confidence. With the help of professional staff, members have a place to feel accepted, needed and supported.

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#### MEDICAL-LEGAL PARTNERSHIP

We all know that excessive stress can have damaging health impacts. Legal issues, in particular, can cause an immense amount of emotional stress as well as hardship and cost. Donor gifts help us fund a partnership with Legal Aid of Western Michigan so that Cherry Health clients can receive assistance with legal issues such as landlord disputes, child custody, foreclosure and much more.

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# 2022 DONOR IMPACT REPORT (continued)

## Innovative Programs



We have thousands of primary care patients with mild to moderate behavioral health needs, and no way to get them all an appointment with a psychiatrist. We are piloting a new program in which a Behavioral Health Care Manager in the primary care office can spend time assessing the patient and then act as the go-between with the psychiatrist to get medication recommendations. This model is very similar to the way a nurse practitioner works with a physician. It helps stretch the benefit of psychiatric care to more people and hopefully keep them from ending up in crisis while waiting for an appointment. Donor gifts allowed us to hire our first Behavioral Health Care Manager in November 2021, and she has built a patient caseload of 26 as we work out systems with providers and payors.



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We gratefully acknowledge the variety of goods and services that were also given by donors. These gifts extend our budget dollars while helping patients and employees.

