

2022 - 2023

HIGHLIGHTS & ACHIEVEMENTS



Comprehensive. Quality. *Healthcare.*

Patients

96% Satisfaction rate

58,827 Served

501,988 Visits

↳ **46,026** Telehealth



Awards & Recognition

- Health Center Quality Leader – Silver
- Advancing HIT for Quality
- PCMH Recognition
- Clubhouse Accreditation
- Molina HEDIS award
- MCHN High Performer Status
- American Heart Association-Check/Change/Control Champions



115,893
Medical visits



71,708
Dental visits



20,908
Vision visits



57,848
Behavioral health & enabling services



234,434
Substance use disorder visits



784
COVID-19 visits

COVID-19 Services

88,202 At-home COVID-19 test kits distributed

11,121 COVID-19 vaccines

4,493 COVID-19 tests

Cancer Screenings

2,005 Patients screened on mobile mammogram unit

901 Cervical cancer screenings

776 Screenings for colonoscopies



Access to Care

13,209 Individuals assisted with Medicaid, Medicare, Food Assistance applications

6,623 Social Determinants of Health screenings

Hepatitis C Treatment

300+ Patients treated for Hepatitis C



- Major milestone with our Hepatitis C program
- Highest rate of treatment for FQHCs in Michigan



Visit our website to learn more about our services at **cherryhealth.org**

Cherry Health is an equal opportunity provider and employer.



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ACEs (Adverse Childhood Experiences)

Implemented process to screen patients from ages 1-18 for ACEs



1,175 Patients screened July-December 2022, exceeding goal by **975 patients**

Cherry Health Foundation

\$950,000

Donations bolstering Cherry Health's mission and operations

600

Households and organizations donated to Cherry Health Foundation



Facility Improvements

Complete renovation of sites:

- Community Treatment Center
- Cherry Street Health Center
- Westside Health Center



New Grants & Expansion

\$2,413,665 New grant dollars awarded

SAMHSA CCBHC Designation

Cherry Health becomes a Certified Community Behavioral Health Clinic (CCBHC)

Free Naloxone vending machines installed:

- Heart of the City Health Center
- Montcalm Area Health Center

Opened Southside Health Center Suite 200:

Expanded access to primary care services onsite



Pharmacy

88,204 Prescriptions filled

School-linked Programs

5,338 Dental exams

2,367 Vision exams



600 Pairs of glasses dispensed

MIHP Strong Beginnings

766 Parents and infants served

121 Pack and play deliveries with safe sleep education

Funded by Ready By Five millage grants

58 Car seat installations

AmeriCorps



4,257 unduplicated interpretations provided

6,637 books distributed through Reach Out and Read

Digital Transformation

Upgrade EHR Software Platform

Transitioned to New Patient Portal



Data Center Migration

New Website Launched

Implementation of Zoom