

2023

PATIENT SATISFACTION SURVEY RESULTS

I feel heard, understood and respected.	97%
My phone calls are responded to in a timely manner.	94%
Services are available at times that are good for me.	96%
I had input into my treatment plan.	98%
Staff helped me understand my specific goals for my health.	98%
My experience accessing care during evenings, weekends, or holiday was good.	94%
Staff followed up with me regarding any test results when I needed to be notified.	96%
I am satisfied with the treatment I received from my provider.	98%
I would recommend my provider to friends and family.	97%
I would recommend Cherry Health to friends and family.	98%
I feel I am receiving the right amount of services.	97%
This office does not waste my time.	96%
The treatment I received was a good value.	98%



Overall 2023
Patient Satisfaction Survey Score